

## **Notice Informing Individuals About Nondiscrimination and Accessibility Requirements**

Specialty Physicians of Illinois, LLC, complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Franciscan Alliance Facilities does not excluded people or treat them differently because of race, color, national origin, age disability, or sex.

Specialty Physicians of Illinois, LLC:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

**If you need these free aids or language services, please contact Pat Downes, Grievance Officer, at 1505 S. Court Street, Suite 205, Crown Point, IN 46307, by email at [Pat.Downes-Grievance@FranciscanAlliance.org](mailto:Pat.Downes-Grievance@FranciscanAlliance.org), or call (877) 285-6920.**

If you believe that Specialty Physicians of Illinois, LLC, has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Pat Downes, Grievance Officer, at 1505 S. Court Street, Suite 205, Crown Point, IN 46307, Telephone Number: (844) 217-5629, TTY Number: (877) 893-8199, Fax: (219) 662-3743, [Pat.Downes-Grievance@FranciscanAlliance.org](mailto:Pat.Downes-Grievance@FranciscanAlliance.org), You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Pat Downes, Grievance Officer, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/office/file/index.html>.